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GRUPO NELSON, United States, 2009. Paperback. Book Condition: New. John Bush (illustrator). 4th. 226 x 150 mm. Language: Spanish . Brand New Book. Para hacer que los clientes de hoy en dia continuen regresando, usted no puede tan solo dar un buen o incluso fabuloso servicio al cliente. Usted tiene que exceder sus expectativas. Completamente actualizado con nuevas tecnicas para ayudarlo a trabajar exitosamente hasta con los clientes mas dificiles, Wow! Deje al cliente boquiabierto con un servicio fuera de...

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